



(An ISO 9001:2008 Certified Organisation)

TEA WITH DIRECTOR

MEETING MINUTES

Meeting Date: 26 June, 2014

Meeting Location: Palki

Approval: 29 May, 2014

Recorded By: The International Centre Goa

1 ATTENDANCE

Name	Membership Number	Present
Mr. C. N. Prabhakar	7688	Yes
Mrs. Manashi Chatterjee	2332	Yes
Mr. Anup Chatterjee	2332	Yes
Mr. Mahesh Prabhu	2359	Yes
Mrs. Amrita Singh	2144	Yes
Mr. Vijay Vanikar	2121	Yes
Mrs. Ranu Vanikar	2121	Yes
Mr. Shyam Gangwani	2324	Yes
Mr. N. D. Agrawal	2242	Yes
Mr. Sudhir Rao	2110	Yes
Prof. Majid Siddiqui	2277	Yes
Mrs. Naz Siddiqui	2277	Yes
Mrs. Hoor Girglani	2002	Yes
Mr. Gaurish Dhond	Elected Trustee, ICG	Yes
Mr. Collin Curry	Elected Trustee, ICG	Yes
Mrs. Nandini Sahai	Director, ICG	Yes
Mr. Ayub Zickriya	General Manager, ICG	Yes
Rakesh Nayak	Meeting Scribe, ICG	Yes

Quorum was established

2 MEETING LOCATION

Palki

3 MEETING START

Meeting Schedule Start: 6:00 PM

Meeting Actual Start: 6:20 PM

Meeting Scribe: Rakesh Nayak

4 AGENDA

To take suggestions from ICG Members on forthcoming projects, existing programmes and facilities.

5 NOTES ON DISCUSSION

- In response to the point raised by attendee Members regarding their inclusion in various committees and involvement in decision making at ICG, the Elected Trustees said that they have brought up this matter before the Board of Trustees on more than one occasion in the past. However, the Elected Trustees assured the attendee Members that they would, once again, take up the issue in the forthcoming Board Meeting. They appealed to the Member community to write to the Board Members about their concern mark a CC of the E-mail sent to the Director and the President, besides the Elected Trustees, thus strengthening the case. The Director, on her part, assured the attendee Members that she too would pen it down in the Director's Report, which certain members requested for perusal, once ready.
- The Elected Trustees announced that there would be a change of caterer in August 2014, for which they have already shortlisted a couple of caterers. They also assured the attendee Members that the Management is working hard towards face-lifting ICG.
- Attendee Members suggested that a calendar of cultural events be rolled out so as to attract more footfalls. One of the attendee Members suggested tie-up with the Goa Police Band to play at ICG on a fixed day every week to attract people.
- Certain Attendee Members suggested that the Goa Governor's name be mentioned on top of the Member's list and not at the bottom.
- Attendee Members requested for the Goa Institute of Management's report on survey conducted by them to be shared with the Member community, when received
- Certain attendee Members emphasized on discounts for Members on Rooms and Food and also suggested that ICG hosts more social activities and entertainment to attract the Member Community
- Attendee Members impressed on their Elected Representatives and the Director that the Feedback of Local Members is very critical to improve operations of ICG.
- The Attendee Members also suggested that a profitable service like F&B be done in-house on a "no profit-no loss" basis instead of outsourcing it. The Elected Trustee told the Attendee Members that the Board has decided to continue outsourcing the kitchen, considering the perennial labour problems which the hospitality industry is faced with across Goa
- Attendee Members expressed desire to be invited to the forthcoming AGM
- Regarding inclusion of Members on various Committees and inviting them to the AGM, the Elected Trustees assured the Attendee Members that no efforts were being spared by them to convince the Board to make amendments in the existing rules to involve the Member community.

6 MEETING ENDS

Meeting Schedule End: **7:00 PM**

Meeting Actual End: **7:30 PM**

7 NEXT MEETING

Venue: **As per availability** Date: **25.07.14 (Friday)** Time: **6:00 to 7:00 PM**